

To be market leaders, Total Electrical Construction Pty Ltd (trading as TEC Contracting) will deliver excellence in the provision of personnel, services and products across all areas of our business. Our goal is to achieve outstanding levels of customer satisfaction by meeting and surpassing agreed client needs and requirements.

Our Management is committed to:

- Implementing, maintaining and making improvements to our Quality Management Systems based on the principles of ISO 9001:2008.
- Consider and control all aspects important to the success of the business, client requirements and other stakeholders.
- Setting and reviewing annual plans and quality objectives.
- Complying with all laws and other requirements that we subscribe to.
- Providing all necessary training and inductions for employees and other subcontractors as required.
- Identifying and solving all non-conforming issues.
- Monitoring and reviewing all processes for suitability and continuous improvements opportunities.
- Encouraging consultation, co-operation and communication of personnel at all levels in the organisation.

We seek the cooperation of all employees, suppliers, sub-contractors and others for realising our quality objectives.



Grant Dempsey
Director

